

**Tales of the Un-Inspected**  
**Home Number 55**  
**By Eileen Chubb**  
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**I looked at the inspection history of.....Home number 55, these are my findings,**

**This home is owned by the same company as homes, 29, 35, 40, 42, 45, 46 and 51.**

REGULATORS INSPECTION REPORT DATED 17<sup>TH</sup> OF JANUARY 2006.

THE REPORT. MEDICATION, Medication needs to be managed better to ensure residents are safeguarded from harm. We looked at MAR sheets and found handwritten additions did not contain two signatures. Sheets did not accurately reflect what medication was given to who and when. Old stock was been retained.

**My Comments, I would have expected the above failures to merit a grading of poor but healthcare is graded as good.**

THE REPORT. MANAGEMENT. The home is well managed by a manager who ensures residents are cared for to a high standard and who conducts regular audits of care plans and medication.

**My Comments, The same manager who failed to notice any problems with medication.**

**28 Standards are graded, 26 fully met, 2 almost met and no major shortfalls. There are two outstanding requirements from the year before, one relates to decoration and the other medication, so this is a longstanding issue.**

REGULATORS INSPECTION REPORT DATED 30<sup>TH</sup> OF MAY 2006.  
**(16 Weeks Later)**

THE REPORT. MEDICATION, we looked at the MAR sheets and found some handwritten alterations not signed for, labels were not on bottles. The controlled drugs on one unit were unaccounted for and Morphine was missing we asked the manager to conduct an investigation.

**My Comments, This section is graded as good, I wonder what the inspectors would consider poor.**

**37 Standards are graded, 33 Fully Met, 1 Exceeded, 3 Almost Met, and No Major Shortfalls.**

**The standard that was exceeded related to the home manager who is considered to audit the care plans and MEDICATION of the home beyond all expectations. The requirement on medication is repeated.**

**REGULATORS INSPECTION REPORT DATED 4<sup>TH</sup> OF MARCH 2008 (1 Year and 2 Months Later)**

THE REPORT. MEDICATION, Medication is reasonably well managed however two nurses are not signing to confirm medication amounts destroyed. Some MAR sheets were not completed accurately to show whether medication was given. A number of residents did not have their prescribed pain relief. Some medication was signed for as refused but had never been taken out of the packaging to be offered.

**My Comments, Residents are prescribed pain relief because they need it, anyone who has ever suffered pain will know the impact on both the physical and emotional quality of life, and to suffer pain is bad enough but to suffer it for the want of painkillers is another thing. The inspectors consider that these failures are of no account as this section is graded good. Right at the back of the report on page 29 it is stated that there are no outstanding requirements. That is a lie.**

THE REPORT. GENERAL. Care plan documentation exceeds all requirements but staff need to accurately record the care that is given. We noted residents on some units had no food at mealtimes and it was not noted by staff. Wound care has improved since the last inspection.

**My Comments, Care plans are commended for exceeding requirements, but the information that is written in them is not accurate and that is**

**considered acceptable.**

**Wound care was not mentioned at all in the last report which is strange as it needed to improve.**

**As for the many residents who did not get food or fluids for that day, how many more days have they been neglected? If this is happening when staff knows inspectors are watching what happens the rest of the time is a real concern when food and drink are required to sustain life. Staff are also noted to be not keeping records of complaints which are hardly surprising given what kind of care this home is giving.**

**This Home is now graded TWO STAR GOOD, how is it done? Last time 37 standards were graded this time 21, if you do not inspect the standards you will not have to deal with shortfalls, especially when you want to over rate a home based on no evidence. This home has got away with five years of medication practices that break every rule in the book.**

**This home has not been inspected since 2008 and to date that is 2 YEARS and 1 MONTH and counting.**

**Eileen Chubb**