

**Tales of the Un-Inspected**  
**Home Number 51**  
**By Eileen Chubb**  
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**I looked at the inspection history of .....Home number 51, these are my findings,**

INSPECTION REPORT DATED OCTOBER 11<sup>TH</sup> 2007.

THE REPORT. This is an unannounced inspection.

**My Comments, That is not totally true as the inspection took place over two days and the second visit was arranged by the home manager.**

THE REPORT. Residents do not always receive an acceptable level of care and respect. Call bells are not answered promptly. Medication is carefully administered by trained nurses.

**My Comments, There is no mention of any medication audit or what evidence the inspectors based their conclusions on in regard to medication. The whole report is very vague in respect of evidence.**

THE REPORT. Since the last inspection some concerns have been raised regarding the care and wellbeing of residents. The home has policies and procedures to prevent abuse.

**My Comments, Again policies and procedures are the extent of the evidence. The inspectors say the manager took prompt action when concerns about the care of residents were raised. However this is very misleading as it implies the home acts on concerns but if that were true why have a number of relatives gone to the authorities to raise concerns?**

**This entire inspection report is primarily aimed at finding something positive to say about the home and as a result there is scant evidence to support each conclusion. I also get the clear impression that whilst reference is made about the group of relatives that raised concerns, the concerns are inconvenient to the inspectors who see the complainants the problem.**

**22 standards are judged, 18 fully met and 4 Minor shortfalls.**

**INSPECTION REPORT DATED 13<sup>TH</sup> OF OCTOBER 2008  
(12 Months Later)**

THE REPORT. Medication is good; all monitored dosage medication was in order. The home needs to improve its medication audits.

**My Comments, The inspectors go on to state that medication in bottles and other packaging could not be audited. The inspectors rely on the homes policies and procedures as stated in the AQAA.**

**The Home is Graded 3 STAR EXCELLENT.**

**2008. The Nursing and Midwifery Council strike of Nurse Priscilla Smith in 2008 for sleeping on duty and the dangerous administration of medication in this home.**

**2009. The Nursing and Midwifery Council strike of Nurse I. Haskins for administering dangerous un-prescribed drugs to residents in this home and for falsifying medical records.**

**The questions I would ask are,**

- 1. Where did a vast supply of un-prescribed drugs come from?**
- 2. Why were these illegal supplies not discovered?**

**What did the regulators ask?**

**INSPECTION REPORT DATED 25<sup>TH</sup> OF OCTOBER 2009.  
(12 Months later)**

THE REPORT. This home is THREE STAR, EXCELLENT. We did not need to visit. The home supplied an AQAA.

**My Comments, The small matters such as the home accepting that staff could be better supported to raise concerns and that concerns are acted on give me cause for concern especially as it is mentioned that 20 staff have left the home recently. This is considered all ok because the company says they have a new robust complaints procedure as opposed to the old robust complaints procedure previously considered excellent by inspectors. The AQAA should be called, Ask me some questions and I**

**will tell you what you want to hear. For that is all it amounts to.**

**Eileen Chubb**