

TALES OF THE UN-INSPECTED

HOME NUMBER 32, BY EILEEN CHUBB.

Dear Baroness Young,

I recently visited.....home number thirty two,
these are my observations,

We were let in by a workman who told us to go to the reception area,
however there were no staff there nor was there a bell to alert anyone to our
presence.

We waited around five minutes and noted that the home had no odours and
looked clean, there was one male carer giving drinks to residents in a large
lounge area and there was an entertainer playing an accordion which the
residents were enjoying except for a male resident who appeared to be
asleep.

From what we could see the residents all looked well groomed and cared for,
we left unobserved and the fact that we entered and left without our presence
being detected is cause for concern, however the home appeared to be caring
for residents apart from the security concern.

The most recent inspection report for this home is March 2009 and grades it
1 star, adequate.