

Tales of the Un-Inspected  
Home Number 102  
By Eileen Chubb ©

This home has a past history of neglecting residents, basic care such as giving people enough food and drink to keep them alive and failure to prevent pressure sores developing are issues the CQC have been aware of for over two years yet nothing has been done about it, it is of grave concern that on three visits the following was observed,

Residents calling for someone to take them to the toilet are routinely ignored; this tells me there is a culture of leaving people in wet pads because their care is not based on their needs but on what is most convenient for the staff.

Several residents were sat in wheelchairs with no pressure cushions, also residents who were still in bed at lunchtime and were said to be not bed bound but just having a lie in clearly had no choice in the matter. Two residents were seen who had very swollen feet but their feet were not elevated.

Many people were seen to have no access to fluids and at mealtimes people were struggling to drink from the cups given to them.

Large wedges of bread were used for the sandwiches given to people who clearly could not eat them.

It is clear the home is run in the best interests of staff, with people left wet, distressed, without food and drink for long periods and left in bed for no other reason than the convenience of staff. There is an institutionalized culture which has been left unchecked for far too long in spite of the regulator being aware of the problems.

Eileen Chubb

