



COMPASSION IN CARE

Reg. Charity No. 1102282
Founder and CEO Eileen Chubb
Patrons
Roger Graef OBE
Erin Pizzey
Auriol Walters

19A TRANSMERE ROAD
PETTS WOOD
ORPINGTON
KENT
BR5 1DT
www.compassionincare.com
info@compassionincare.com

☎ @compassnincare

8th January 2018

To The Secretary of State for Care and Mental Health

You're Ref PO-1099064

Dear Ms Doyle-Price,
In Response to your letter of 18th December 2017,

I again refer you to **all** of my previous correspondence and the comprehensive evidence submitted. I expect a full response to the serious concerns I have raised and look forward to receiving this soon. Especially when you consider we have been waiting for a response for time period that is rapidly approaching the one year anniversary in March.

Regarding your comments on the issue of how CQC handle Whistle-blowing concerns, I confirm that this is indeed **one** of the serious issues of concern we have raised with you.

Regarding sharing correspondence with the CQC, we have no objection to your doing so as we publish all our correspondence on our website. However if you are intending to seek reassurances from the CQC regarding their misconduct, I can assure you from experience that CQC **only** do denial.

We ask that you note for example, the internal emails we obtained between Robert Francis, David Behan and Andrea Sutcliffe proving the CQC contempt for whistle-blower confidentiality. If this is how CQC treat a Whistle-blower who is running a national charity then it is indicative of CQC as an organisation.

Whilst Jeremy Hunt has been in possession of **all** the evidence of CQC **Misconduct in Public Office**, David Behan has been knighted. You assure me that my concerns are being investigated and receiving attention; therefore can you explain to me how Andrea Sutcliffe can be on the New Year's honours list? Unless the CBE is for services to the Care Industry, Betraying Whistle-blowers, Misleading the public, the media and Parliament and for ignoring the abuse of vulnerable people?

If indeed you are conducting a genuine investigation into the indisputable evidence of CQC misconduct then this latest action hardly inspires confidence.

Finally I would remind you that Department of Health officials are well aware of how adept I am at exposing such national scandals, I have gained this invaluable experience as a consequence of individuals in Government thinking I will give up.

I look forward to **both** a full response and **what action** you intend to take.

Yours Sincerely

Eileen Chubb



Bupa 7 Whistle-blower
Founder and Director of Compassion in Care.
The Whistler



Department
of Health

From Jackie Doyle-Price MP
Parliamentary Under Secretary of State for Care and Mental Health

39 Victoria Street
London
SW1H 0EU

020 7210 4850

PO-1099064

Ms Eileen Chubb
Compassion in Care
19A Transmere Road
Orpington BR5 1DT

18 DEC 2017

Dear Ms Chubb

Thank you for your further correspondence of 19 September and 8 November about the way in which the Care Quality Commission (CQC) is handling a number of whistleblowing concerns.

I apologise for the long delay in responding to you and I regret that I am still not in a position to provide a full reply. I would like to assure you that officials are looking into your concerns and that I will write to you as soon as I am able.

In order to fully explore your concerns, my officials would like to share some of the content of your correspondence with the CQC. I would be grateful if you could please confirm that you are content for us to do so. You can do this by writing for my attention to the address above, or through the Department's web contact form, which you can find at <http://www.gov.uk/dh>.

I hope that this response assures you that your serious and longstanding concerns are receiving attention.

Jackie

JACKIE DOYLE-PRICE