

Cornwallis Care Home  
By Eileen Chubb ©

The CQC news section proudly proclaims in January 2020 that Cornwallis Care home has been fined for failings. This looks good for the CQC until you dig a little deeper.

The incident of concern occurred in 2016 when an elderly resident fell against a radiator and suffered significant burns which she did not survive.

The history of the home could be described as barely scraping compliance and then not for long. It is worth noting that at the time of the above incident CQC had rated the home good.

Once CQC become aware it was not good it was to react after the harm had been done.

However, what I find staggering is that in spite of this CQC decide to archive all the old reports up to 2017 as belonging to an old provider and inform the public a new provider has taken over when this is clearly not the case.

The CQC refer to the company as the Royal Masonic Benevolent Institution in the above court case **but** on the CQC site home page they have archived all the old reports as an old provider and called the new owner The Royal Masonic Benevolent institution (Care Company) The CQC press release neglects to mention any of this.

What should not be forgotten is the pain suffered from such burns and the question that someone could fall in a care home and remain in that position unobserved by staff long enough to sustain such serious burns in the first place.

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