

BBC Two Inside the Care Crisis

We must make it clear that we are not criticizing the staff that were involved in this programme, but our concerns relate to firstly the content, the issues that were covered, or not covered; the impact on care and ed balls part in this programme.

The first issue of concern was a scene from episode one, where 3 or 4 staff were trying to assist an elderly women down the stairs. This lady was clearly terrified and looking directly at the camera. The fact that so many staff were involved, a toy hand puppet was being waved about, there was so much noise and confusion and a film crew present, clearly all added to this women's distress.

The people needing care have been lost in this programme. Ed Balls interviewing staff over the heads of residents is completely unacceptable. In one scene alone, three references are made to a resident called Frank, being at the end of his life; whilst sitting next to Franks bed.

Could Frank hear what was being said? That's impossible to say, but such a conversation should not have happened within his hearing.

There are numerous scenes where peoples stomach, bare legs or blurred lower body are evident. This is totally disrespectful and should not have been included. The overall impression from these scenes? Look how hard this work is. Look at what staff are expected to do.

Being a care worker is completely emotionally and physically exhausting, the slightest thing can tip a shift in crisis. There was no sense of the reality, no sense of how long it takes to get everyone up, the running against the clock that is familiar to every care worker.

Ed Balls is filmed doing a few care tasks, this is not the reality of working in a care home or in home care. Ed Balls has been molly coddled and supported throughout. If this programme really wanted to know what it was like inside the care sector it should have sent someone undercover to work the reality, instead of sending a "Celebrity".

The Care home owners, the independent Care Group, regularly feature on BBC news items about care homes.

Early in the pandemic the home admitted covid positive NHS discharge patients. 10 residents died within two weeks.

<https://www.countytimes.co.uk/news/national-news/18786792.exhausted-scared-frontline-staff-fear-impending-second-wave-covid/>

The home subsequently admitted over 100 covid positive hospital discharge patients, after becoming a designated care home. The programme refers to filling the empty beds only.

<https://www.yorkpress.co.uk/news/19344110.scarborough-care-home-takes-discharged-covid-19-patients/>

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Infection prevention and control

Read more about our checks on infection prevention and control	Visitors	Assured ✓
	Shielding	Somewhat assured ✗
	Admission	Somewhat assured ✗
	Use of PPE	Somewhat assured ✗
	Testing	Assured ✓
	Premises	Somewhat assured ✗
	Staffing	Somewhat assured ✗
	Policies	Somewhat assured ✗

Who runs this service

St. Cecilia's Nursing Home is run by St. Cecilia's Care Services Limited

Home > Providers > St. Cecilia's Care Services Limited > St. Cecilia's Nursing Home

St. Cecilia's Nursing Home **Good** Sign up for alerts Give feedback on this service

The local authority has identified this service as suitable to care for people discharged from hospital with a positive coronavirus (COVID-19) test result. We have checked it meets the infection prevention and control standards we expect. [Find out more about these checks](#)

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Overview and CQC Inspections [Click for key](#) ✓ ✗ ⚠ ☆ ● ● ● ● ●

Overall Good	Safe	Good ●	Type of service
	Effective	Good ●	Homecare agencies, Nursing homes
	Caring	Good ●	Specialisms/services

Not a word about the covid safety rating for this home. The real story was why yet another designated care home is rated unsafe. We have exclusively revealed this issue over the past few months.

Residents and care staff in this home have been put at risk to fill beds whilst struggling care homes across the UK have stood steadfast, in refusing to admit Covid patients and put their residents and staff at risk.

Why have the BBC not included this life and death information and why has Ed Balls thought this crucial fact not worth a mention? The harsh reality is that peoples lives are of no account, its all about the money.

Not a word about whistleblowing about how many care staff died in the line of duty. Ed Balls was an MP at the time this Charity petitioned parliament for whistleblowing protection and a full inquiry.

Covid has laid bare the care industry, its priorities, its commitment to those living in its care homes. It has shone a light on the best and worst.

Ed Balls, do your homework, after all you were the shadow minister for the Treasury.

