

9th January 2019

Open letter to Judy Downy
Relatives and Residents Association

Dear Ms Downy,

I write regarding two issues, the first is the article on your web-site entitled "Profiting from poor care" in response to the Guardian article.

We by no means agree with any of your comments, as we have always been aware of the profits made.

What I object to is that you refer to the issue of care homes being re-registered to the same owners. This is **my** work and my report "[CQC An On-going Concern](#)" and we are the **only** charity that exposed this scam. I formally object to you referring to my work without crediting the source. The Department of Health will confirm that we are the only charity that exposed this issue as with much of **our** ground-breaking and comprehensive work.

Compassion in Care is a small charity with no staff and scant resources compared with your organisation and the fact you have taken our work in such a way is unethical. I therefore formally request that you amend the above page to credit the source.

The second issue is your choice of trustee, Des Kelly, as you are fully aware of the evidence against MR Kelly, which was provided to you personally when the BUPA 7 contacted your organisation for help, help we did not receive.

I wish it formally noted that your involvement with such an individual is reprehensible given that you are a charity that is supposed to speak for vulnerable people. Mr Kelly's actions directly resulted in the abuse and neglect of vulnerable people continuing as a result of his efforts to cover-up and deny the BUPA 7 evidence of the widespread abuse at Isard House.

My Book [beyond the Facade](#) tells the whole story and was published in 2008 **without** legal challenge from either BUPA nor Mr Kelly because they knew the contents were true and that I could prove it.

What whistle-blowers face is not just reporting the abuse but the fight to stop the abuse and get those involved held to account. In the case of the BUPA 7 that fight has included taking on governments, regulators and charity's such as yours, who have stood on the wrong side when it mattered most. This is what the BUPA 7 have faced from the first and it the reason I founded Compassion in Care, to fight the abuse, the abusers and all those who protect and harbour such abusers.

Yours Sincerely

Eileen Chubb