

Charnwood Care Home  
By Eileen Chubb  
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CQC would have us believe that they discovered serious concerns at Charnwood care home in Nottingham. The recent news coverage generated by staff at the CQC spin office is clearly misleading,

[https://www.carehomeprofessional.com/cqc-finds-multiple-concerns-at-four-seasons-care-home/?utm\\_source=Email+Campaign&utm\\_medium=email&utm\\_campaign=42388-292597-Care+Home+Professional+DNA+-+2019-02-19](https://www.carehomeprofessional.com/cqc-finds-multiple-concerns-at-four-seasons-care-home/?utm_source=Email+Campaign&utm_medium=email&utm_campaign=42388-292597-Care+Home+Professional+DNA+-+2019-02-19)

I looked at the CQC inspection report in question and found the following information tucked away at the back of the report on page 18 and 20

*“Action was not always taken to address known issues. The Local Authority and Clinical Commissioning Group had conducted an audit in March 2018. This identified serious issues across the service in areas such as infection control, care planning and risk management, staff training, hydration and nutrition, person centred care and leadership. Although the provider had submitted an action plan, improvements had not been made or sustained. Consequently, at our inspection we found continued concerns in these areas. The failure to make and sustain improvements placed people at risk of receiving unsafe support that did not meet their needs.”*

*“We checked our records, which showed the provider, had notified us of events in the home. A notification is information about important events, which the provider is required to send us by law, such as serious injuries and allegations of abuse. This helps us monitor the service.”*

If the Local authority identified serious issues in March 2018, then why did the CQC wait until November 2018, **a period of 8 months** before they carried out an inspection.

The CQC inspect a home after being informed by the local authority that there are serious concerns, CQC only then change the rating from Good to inadequate.

This is reaction after the harm is done and all too typically no apology is given for taking so long to act or for misinforming the public about the good rating but instead CQC see this as an opportunity to peddle the myth that CQC inspections reflect the standards of care in homes.

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