

To The APPG on Coronavirus
Submissions from Compassion in Care

Our response to your public Inquiry report of October 2021

Firstly, we are very impressed that an APPG could be funded by public donations, as our experience of APPGs has been one of vested interests funding APPG secretariates to drive the agenda and skew the evidence. ***This public input should be something other APPGs should consider. This would ensure that APPGs answered to the public.**

The charity Compassion in Care extended its helpline during Covid and did not close but quickly adapted to the unprecedented demand on our helpline, which had a 60% increase in calls from Whistleblowers.

We published regular helpline data and were quickly identifying themes, which were all brought to the governments attention, we are still awaiting a response from the government. The published reports are listed below for ease of reference. Please note* we did not adopt a numbering system at first and the below are numbered in order of publication.

[Covid Special Report ONE](#)

[Covid Crisis Special Report Two](#)

[Covid Crisis Special Report Three](#)

[Covid Crisis Special Report Four](#)

[Covid Crisis Special Report Five](#)

[Covid Crisis Special Report Six](#)

[Covid Crisis Special Report Seven](#)

[Covid Crisis Special Report Eight](#)

[Covid Crisis Special Report Nine](#)

[Covid Crisis Special Report Ten](#)

[Covid Crisis Special Report Eleven](#)

[Covid Crisis twelve](#)

[Covid Crisis Special Report Thirteen](#)

[Covid Crisis Special Report Fourteen](#)

[Covid Crisis Special Report fifteen](#)

[Covid Crisis Special Report Sixteen](#)

[Covid Crisis Special Report Seventeen](#)

[Covid Crisis Special Report Eighteen](#)

[Covid Crisis Special Report Nineteen](#)

[Covid Crisis Special Report Twenty](#)

[Covid Crisis Special Report Twenty One](#)

[Covid Crisis Special Report Twenty Two](#)

[Covid Crisis Special Report Twenty Three](#)

[Covid Crisis Special Report Twenty Four](#)

[Covid Crisis Special Report Twenty Five](#)

[Covid Crisis Special Report Twenty Six](#)

[Covid Crisis Special Report twenty Seven](#)

[Covid Crisis Special Report Twenty Eight](#)

This is an ongoing series of reports. Please note that we are a small charity with no paid staff and run on 15k per annum, during covid we were manning the helpline from 9am to ten pm at night in order to support staff coming off late shifts. Our helpline is always busy in normal times, during Covid we experienced the most gruelling, testing, heart-breaking calls for support ever and this charity is proud to say, that every single caller was given support and in many cases are still being provided with ongoing support, Covid was the

biggest challenge this charity ever experienced. We adapted to the situation within hours thanks to the close daily working relationship of the trustees. We decided to publish the data and the emerging themes in the hope that the government would take note and learn what front line staff were experiencing and act on this information, but this did not happen. We exclusively revealed the themes emerging from our helpline and continue to do so, our latest work exposing designated care homes, which are rated as unsafe but being used for covid positive patients being discharged from hospital.

We urge any future inquiry to look closely at the published evidence on our website and compare this with similar organisations who were publishing special helpline reports in **real time** during the crisis especially whistleblowing and elderly abuse organisations. There were many real failures in providing helpline support and highlighting evidence from eye witnesses and its important these issues are included in any inquiry. Our questions would include why was our evidence ignored by government? Why did the governments care home policy on discharging covid positive patients continue? Why have our warnings on the lack of whistleblowing protection not been heeded? The first warning being issued after the first UK PIDA case.

See the below for more detail

<https://www.amazon.co.uk/DISMANTLING-FACADE-Eileen-Chubb/dp/1783825960>

https://www.amazon.co.uk/THERE-NO-ME-WHISTLEBLOWER-TWO/dp/1783825154/ref=sr_1_1?dchild=1&keywords=there+is+no+me+in+whistleblower&qid=1634048157&s=books&sr=1-1

We welcome a public inquiry with a remit set by the public, we welcome the comments of Jodie Blackstock in particular as she seems to be more aware that an inquiry instigated by government into government, is the equivalent of care home investigating itself in an abuse inquiry. We are happy to have our evidence referred to and urge caution with those giving retrospective evidence, who published nothing at the time.

Eileen Chubb

