

**Report form**

<b>Contact details</b>	
	Ms
Your surname:	England
Your first name(s):	Christine
Your firm (if applicable):	On behalf of Compassion In Care (registered charity No 1102282)
Your address and postcode:	19A Transmere Road Petts Wood Orpington BR5 1DT
Your email address:	info@compassionincare.com
If you have a disability, and require any assistance or adjustment in making this report, please tell us here:	Not applicable
<b>Details of your report</b>	
Name of the person you are reporting:	Jonathan Coad
Name of the firm:	Coad Law Limited
Firms' address and postcode:	475 Salisbury House, London Wall, London, England, EC2M 5QQ
is the Registered Office according to Companies House	

but the letter received via a third party states a different address:

Coad Law Limited  
31 Broomwood Road  
London SW11 6BU

and gives an email address: [jonathan@coadlaw.co.uk](mailto:jonathan@coadlaw.co.uk)

We looked for a website associated to the domain “coadlaw.co.uk” to check details about Mr Coad’s regulatory organisation and his qualifications but there is no website published.

Firm’s phone number: Only a mobile number is stated: Telephone 07714683052

**Has the person you are reporting acted for you in the past?**

**No**

**a) Has the solicitor’s firm acted for you in the past about this matter?**

**No**

**b) Does the individual you’re reporting to us act for another person?**

**Yes**

If the answer to the above question is “Yes”, who is the solicitor acting for?

Mr Coad’s letter stated: **“Whistleblowers UK and yourself  
I act for Whistleblowers UK (“WBUK”).**

but **“Whistleblowers UK”** (with a space) no longer exists and **WBUK Ltd (09362017)** is a separate company at Companies House, so we assume that his client is in fact **“WhistleblowersUK”** (without a space) because that company has threatened us with legal action previously and we have refused to retract anything we have published.

WhistleblowersUK refers to itself as “WBUK” so we call it that in our work.

A Companies House email dated 15 April 2015 may assist Mr Coad:

***“As you are aware, the above company (ie Whistleblowers UK) was incorporated on 20 June 2012, and was struck off and dissolved from the register on 2 April 2015. I note that the website [www.wbuk.org](http://www.wbuk.org) shows the company number 08112953, and this is a breach of Section 1197 of the Companies Act 2006, by still trading or using a company that has been dissolved.*”**

*I shall contact the company to advise of this breach and to ensure all changes are made to the website within 14 days.*

*I am aware that a company named Whistleblowersuk - 09347927 was incorporated on 9 December 2014, and also a company named WBUK Ltd - 09362017 on 19 December 2014. However, these are separate legal entities” (from Mr Pinnell, Breaches Case Manager).*

Please tell us your concerns as clearly as possible:

- provide as much relevant information as possible as this is what we will use to assess your report.
- include dates where appropriate.
- If you are reporting more than one solicitor/firm, please make clear what you think each has done wrong.
- If you have already contacted another organisation about this matter please tell us the outcome.

We have not contacted any other organisation yet about Mr Coad but we will copy this complaint to the Financial Conduct Authority.

We will also publish this on [www.compassion.com](http://www.compassion.com) and social media because Compassion In Care is a charity with the public interest at the heart of all our work, therefore our evidence will always be published, regardless of how many legal threats we may receive from Mr Coad or his client WBUK or from any other source.



Registered Charity: 1102282

## Compassion in Care

Breaking the chain of elderly abuse  
Compacency - Ignorance - Denial - Silence

For confidential support: 07763 066063 or [info@compassionincare.com](mailto:info@compassionincare.com)



19A TRANSMERE ROAD  
PETTS WOOD  
ORPINGTON  
KENT  
BR5 1DT  
[www.compassionincare.com](http://www.compassionincare.com)  
[info@compassionincare.com](mailto:info@compassionincare.com)

Founder and CEO Eileen Chubb  
Patrons  
Roger Graef OBE  
Erin Pizzey  
Auriol Walters  
# @compassionincare

19th March 2020

To: Solicitors Regulation Authority (by email)

**Complaint re Mr Jonathan Kenyon Gomer Coad SRA Number 153442**

We request that this regulated freelance solicitor should be investigated and be held accountable by the SRA for the reasons outlined below.

**Background**

1. Compassion In Care reported Mr Coad's client WBUK to the Financial Conduct Authority and elsewhere for a wide-ranging number of concerns which have been reported to us by whistleblowers, including breaches of The Compensation Act 2006 and we had published "Part 1" of this evidence in <https://compassionincare.com/misconduct-wbuk>. Part 2 is now in preparation.

**Mr Coad's conduct**

2. Please see attached a pre-action letter dated 10.03.20 sent by Mr Coad to the publisher of a book written by Eileen Chubb, Founder & Director of registered charity Compassion In Care.

From: Jonathan Coad <[jonathan@coadlaw.co.uk](mailto:jonathan@coadlaw.co.uk)>  
Date: 10 March 2020 at 3:03:22 pm GMT  
To: "[info@chjpmunkapublishing.com](mailto:info@chjpmunkapublishing.com)" <[info@chjpmunkapublishing.com](mailto:info@chjpmunkapublishing.com)>  
Subject: Eileen Chubb and "There Is No Me in Whistleblower"

Dear Sirs,

I act for Whistleblowers UK. Please note the attached letter.

As the publisher of the book "*There Is No Me in Whistleblower*" ("the Chubb Book") you bear joint and several liability with its author, Eileen Chubb for its content which, as the attached letter makes clear, is highly defamatory of my client.

Please confirm by return response to this email that you will cease selling the Chubb Book forthwith. In the interim all of my client's rights and remedies are strictly reserved.

Your sincerely

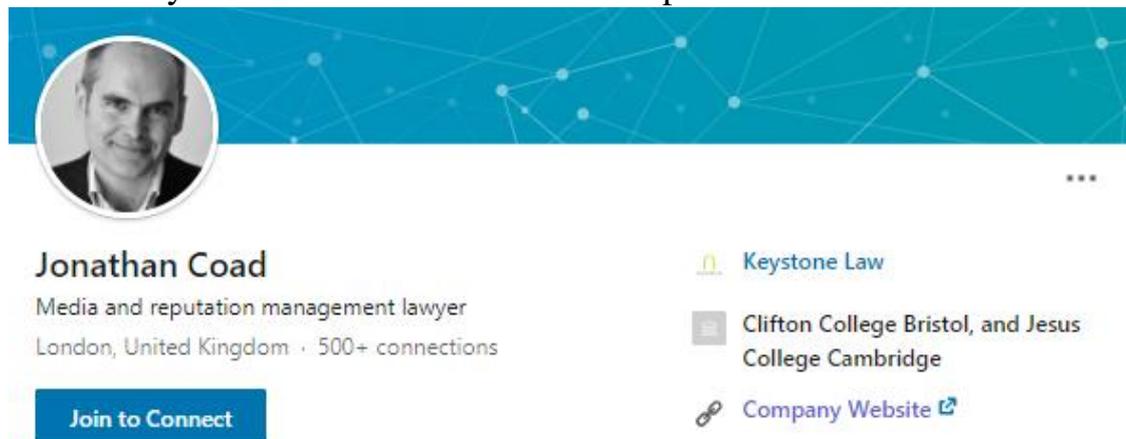
Jonathan Coad

Coad Law Limited

3. Ms Chubb has never received that letter directly from Mr Coad or from Coad Law Limited. She received it only via a third party ie her publisher, when she read his forwarded email on 16.03.20. Therefore Mr Coad was stating time limits required for her response without giving her any opportunity directly to know about his letter.

4. In failing to send it to Ms Chubb, Mr Coad failed to comply with usual practice for such pre-action correspondence, ie to ensure delivery by either receipted postal or email delivery or to give the recipient an opportunity to respond.
5. He is not apparently a junior solicitor who might claim it was due to a lack of experience or knowledge of good practice, so his actions were either negligent or deliberate.
6. We invite Mr Coad to produce any evidence that his letter was ever posted or emailed directly to Ms Chubb and to explain why she has never received it from himself or from Coad Law Limited.
7. He cannot hold anyone else responsible for this failure because we understand from the SRA that he practises as an individual freelance solicitor and not within a company.
8. Please find attached the letter which was received eventually via Ms Chubb's publisher, to whom Mr Coad had sent it. Please see the red banner in this report which shows that both her postal address and her email address are stated prominently on [www.compassionincare.com](http://www.compassionincare.com). Her email is also on the charity's various social media. Details are also available at The Charities Commission. She is certainly not difficult to locate to ensure delivery of correspondence. There is no excuse therefore for Mr Coad not to have sent his letter directly to her.
9. The letter does not state what his own role is in Coad Law Limited or any qualifications he may hold.
10. It took us some time even to identify him or his company as being regulated by the SRA. We searched first for his company online, and then later enquired with the SRA, who took a little while to find him on the register of regulated solicitors, because we had enquired first about the firm's name he stated "Coad Law Limited".
11. We believed he was practising as part of a firm because that is the deliberate impression he had created by his letter. This was misleading.

12. Such delay in being able to find information about a solicitor on enquiry to the regulator damages public trust and confidence in the legal profession.
13. One person even expressed doubts about whether Mr Coad is a qualified solicitor due to the appearance of his letter and the obvious omissions.
14. Mr Coad has failed to keep his online profiles updated even though he clearly posts regularly on Twitter.
15. His failure misleads the public by implying that he practises at either Lewis Silkin and/or Keystone Law, unless a search delves deeper and the user scrolls much further down the page.
16. His LinkedIn profile <https://uk.linkedin.com/in/jonathan-coad-b3335829> has the Keystone Law website link at the top



and the “Company Website” link leads to another company, the Lewis Silkin website.

Not secure | lewissilkin.com

What are you looking for?

# Welcome to Lewis Silkin

A commercial law firm renowned for our work with creative, innovative & brand-focused businesses. Leading the way in meeting clients' employment, immigration & reward needs. Delivering pragmatic advice in a refreshingly human way.

17. It is only if and when a searcher scrolls much further down his LinkedIn profile page that they find the following, which shows that he has been active on that page since leaving Keystone Law and has had ample opportunity to update it to state that he is now a freelance solicitor practising alone.

### Experience

- 

**Consultant solicitor**  
Keystone Law  
Apr 2017 – Dec 2019 · 2 years 9 months  
Chancery Lane London  
Consultant Solicitor at Keystone Law
- 

**partner**  
Lewis Silkin  
Nov 2009 – Mar 2017 · 7 years 5 months  
I was a partner in the MBT Group of Lewis Silkin, where I specialised in content work (copyright, defamation, privacy and related issues) for broadcasters and publishers. I also did reputation management work for corporate and individual clients.

18. His Twitter profile also links to Keystone Law but he cannot be found on their website.



Follow

**jonathan coad**

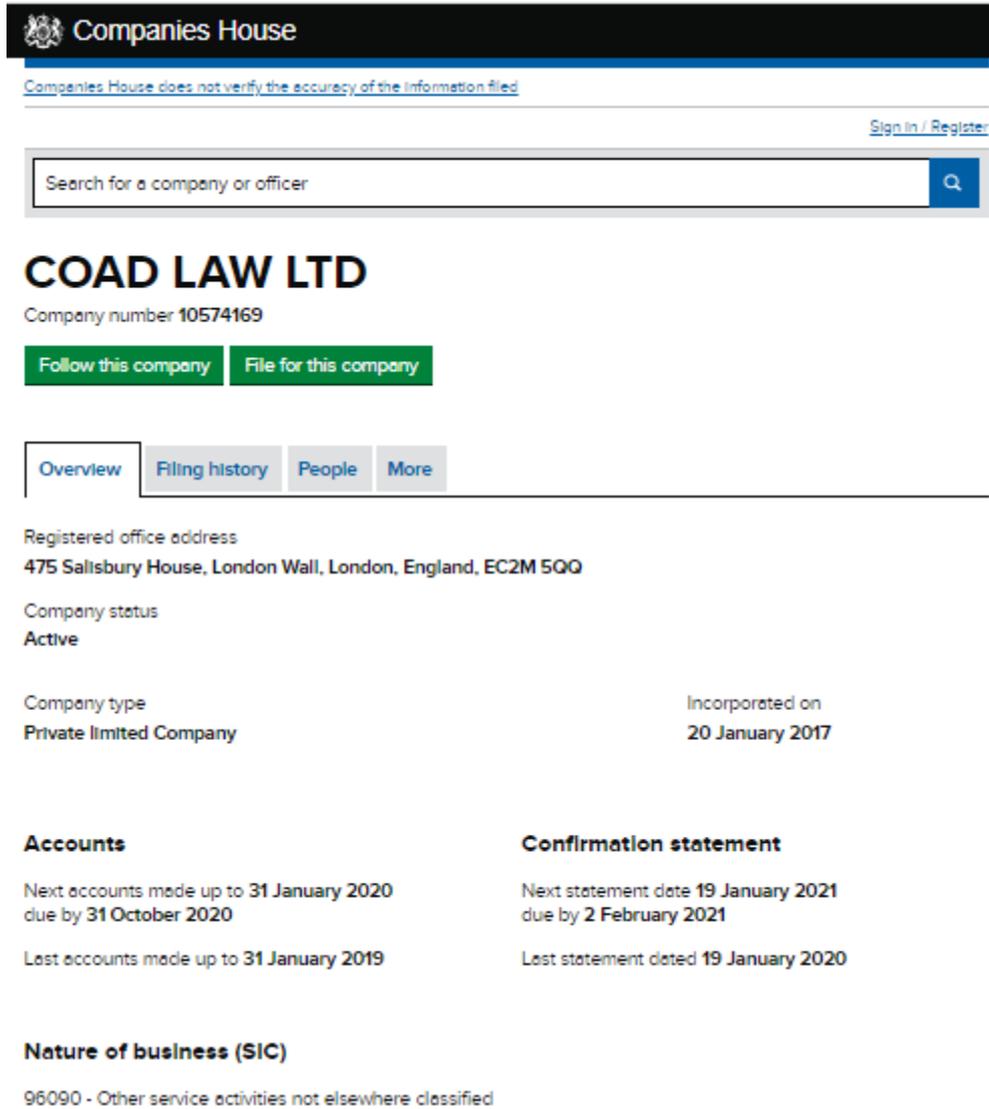
@jonathan\_coad

I am a media lawyer, blogger, committed Christian, and part time jazz and gospel musician.

📍 London 🔗 [keystonelaw.co.uk/lawyers/jonath...](https://keystonelaw.co.uk/lawyers/jonath...) 📅 Joined December 2011

19. This failure to update his profiles might be put down to forgetfulness in some solicitors, but this cannot be an acceptable excuse in Mr Coad’s case because he refers publicly to his expertise in “reputation management” and any such specialist knows very well the significance of management of a person’s online presence and how the suggestion of being aligned with or part of reputable well-known organisations can be used to create a positive impression to the public.
20. Mr Coad’s letter contains no indication of whether Coad Law Limited is regulated or not, and if so, by which organisation. It is a basic requirement for any professional who practises under a regulatory authority to ensure that the regulator’s details are stated clearly in letters so that the public has a point of contact for any enquiries about professional standards and registration etc. Again, Mr Coad is an experienced solicitor and should be fully aware of such requirements.
21. We understand from the SRA that a freelance solicitor (which Mr Coad is designated as by the SRA) is allowed to practise only under their own name, and is not allowed to trade under the name of a limited company.
22. We believe therefore that Mr Coad is in breach of SRA Principles and Regulations because the letter is headed as being sent from, and is signed off as “Coad Law Limited”.

23. Companies House lists “Coad Law Limited” as actively trading.



**Companies House**

Companies House does not verify the accuracy of the information filed

[Sign in / Register](#)

Search for a company or officer

## COAD LAW LTD

Company number 10574169

[Follow this company](#) [File for this company](#)

[Overview](#) [Filing history](#) [People](#) [More](#)

Registered office address  
475 Salisbury House, London Wall, London, England, EC2M 5QQ

Company status  
**Active**

Company type  
Private Limited Company

Incorporated on  
20 January 2017

<b>Accounts</b>	<b>Confirmation statement</b>
Next accounts made up to 31 January 2020 due by 31 October 2020	Next statement date 19 January 2021 due by 2 February 2021
Last accounts made up to 31 January 2019	Last statement dated 19 January 2020

**Nature of business (SIC)**

96090 - Other service activities not elsewhere classified

24. Mr Coad’s letter is in breach of Companies House regulations because it fails to include the Registered Office address for Coad Law Limited, or the Company Number. These are further examples of either his ignorance of requirements or inability to ensure compliance or his deliberate decision not to comply.

25. Non-legally qualified owners of small businesses are expected to comply and to be aware that these details must be shown on correspondence and emails, as it is such a basic requirement of running a limited company, so as a qualified solicitor Mr Coad must be expected to have sufficient awareness to comply.

26. These failures cast doubt on his knowledge and ability to practise as a solicitor if he did not know the requirements, or else if he was unable to read and understand the clear Companies House regulations on this matter. Alternatively it may be that he chose to breach the regulations deliberately which also would call into question his fitness to practise as a solicitor.

27. On the Companies House website, Coad Law Limited’s listing states Standard Industrial Code “**96090 Other service activities n.e.c**” but surprisingly does not state any of the expected codes for law-related activities such as:

<b>Section M</b>	<b>Professional, scientific and technical activities</b>
69101	Barristers at law
69102	Solicitors
69109	Activities of patent and copyright agents; other legal activities n.e.c.

28. Mr Coad’s correspondence fails to state clearly his own role or qualifications, what exactly his company Coad Law Limited does (as the SRA has stated that it is not a regulated firm of solicitors) and which company or person exactly is representing WBUK in this matter.

29. Is it Coad Law Limited (which appears not to be involved in legal services according to Companies House and the SRA) or is it Mr Coad as a freelance solicitor, who appears either unable or unwilling to comply with basic regulations? It is unclear whether Keystone Law or Lewis Silkin may also be involved in some way since his online presence implies some continuing association with those firms.

30. Mr Coad’s conduct puts a recipient of his pre-action correspondence at a disadvantage when he does not send a copy to the addressee directly, and leaves them in doubt as to his professional status or regulatory body, or what “Other services n.e.c” means. The recipient is forced to spend time trying to find out online and from the SRA, and finds misleading information on his profiles.

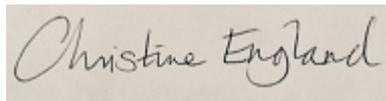
31. Mr Coad has demonstrated a lack of integrity and transparency. Some who have seen Mr Coad's letter have expressed the opinion that he may be attempting to use deliberate scaremongering tactics by

- causing confusion about who he is and
- what services Coad Law Limited offers,
- implying that he practises at two large well-known law firms and that
- by deliberately failing to send the letter directly to Ms Chubb he may have been using "dirty tricks" tactics to prevent her from responding within a stated time limit.

32. The way in which Mr Coad has been deliberately unclear and the way in which he has breached regulations of the SRA and of Companies House both contribute to reduced public trust and confidence in the legal profession.

**Please send in copies of any relevant documentation that supports your report together with a copy of this form. Please do not send us original documents. We scan incoming reports onto our systems and the paper copies are destroyed.**

Your signature:



Christine England on behalf of Compassion In Care

Date: 19<sup>th</sup> March 2020

We recommend that you keep a copy of this form before you send it to us.

**Data protection notice**

*The information you have provided in this form may be shared with third parties.*

*We usually have to disclose a complainant's complaint and identity to the person complained about or to the firm in which that person is involved. If a person making a complaint does not want to be identified we will try to respect that. However, if we are unable to progress a complaint where we think there is an overriding need to protect the public we may decide to disclose a person's identity.*

*If you'd like to know more about how we collect and use your information please read our privacy notice, available on our website at: [www.sra.org.uk/privacy](http://www.sra.org.uk/privacy)*